



Employment Opportunity

Full-Time IT Support Specialist

- Responsible for supporting and maintaining software, hardware, networks, and vendor management for a wide variety of clients in various fields
- Managing day-to-day support tickets and working directly with clients to resolve issues
- Communicate technical information to both technical and non-technical users
- Work with clients, vendors, and internal technical staff via phone, email, and submitted support tickets to provide IT support and high-level solutions.

The ideal candidate for the Remote Support Specialist position will have knowledge of current computing practices, standards, and equipment and possess strong communication skills.

This position will be 40 hours a week with competitive hourly pay, benefits, and room for advancement.

Interested candidates should submit resumes to sdoyle@boxlake.com. Selected candidates will be contacted for interviews. The position will be filled in our Winchester, KY office.



**Box Lake
Networks**

859-355-1551

sdoyle@boxlake.com

400 Shoppers Drive
Winchester, KY 40391

boxlake.com